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From: Natasha Tait

Sent: 03 December 2019 14:23

To: Liquor and Licensing <[liquorandlicensing@scotborders.gov.uk](mailto:liquorandlicensing@scotborders.gov.uk)>

Subject: H20 rejection of license change

To whom it may concern.

I am the owner of the property directly behind h20 and I'm responding to the request to change of license and use within the property letter that has been sent to my property.

For the few years I have lived behind this property and I have had very little noise concerns due to it being used as a food establishment. In the few months since it's changes, we have experience very loud music some Thursdays but most Fridays and Saturday. The loud music has caused our family a lot of problems with our young children now losing a lot of sleep. The bass travels through our walls causing us to rearrange our living room photo displays to avoid more breakages.

We have made several attempts to contact owner at nights to ask for volume to be lowered all contact has either been ignored or promise made of lowering music and it not being followed through.

I'm now at the stage of Discussions with Forbes Shepard and discussions of investigating further, I also making regular calls to the police for assistance in volume and to log complaints against h20. Between myself and the neighbours (also effected by the Music) we have 8 children, 2 which are under 1 years old.

I fully reject any plans/ licence changes and i will continue to work with Scottish Borders council to lead an investigation into the noise problem until it's resolved.

Natasha Tait